The Customs X-Ray Simulator is a platform for X-ray image interpretation training and testing.

Customs officers face daily challenges when examining X-ray images of air, land or sea cargo. The Customs X-Ray Simulator has been designed to train and test X-ray image interpretation competency based on a centralized database for X-ray images nationwide.

TRAINING & TESTING PLATFORM

The training and testing mode exposes the customs officer to a broad variety of X-ray images depicting target objects from different angles. As a result, the officer’s image interpretation competency improves over time. Both, training and testing, are important and well-designed features of the software suite.

The platform supports the exchange of knowledge, experiences and information relevant for successful image interpretation.

DETAILED FEEDBACK

If enabled, the customs officer receives system generated feedback after each image telling him or her if the answer given was correct or not. In the feedback window illegitimate items are presented as photographs and X-ray images with additional information provided.

Training time, number of images and correct responses may also be examined. For test modules the feedback functionality should be disabled.

ACTION BUTTONS

During the simulation images and additional information (e.g. waybill) will be presented to the customs officer. After marking the illegitimate object, the customs officer has to decide which action to take depending on the target item.

The action buttons can be defined by the customer to meet in-house and/or regulatory requirements.
X-ray images once converted to standard format can be uploaded into the centralized image database. In addition, information from the waybill and customized tags can be stored along with the X-ray images. Illegitimate items may be marked and specified for further usage in image interpretation modules.

These images and information can be reviewed at any time through a web-based user interface, and shared nationwide throughout the customs organization.

Thanks to the administration functions, new user accounts can be quickly organized in groups.

The reporting functions provide the administrator with overviews of each customs officer’s training, test behavior, and results which may be exported for further data analysis.

Beside an HTML5 enabled browser (i.e. IE11, Chrome) no additional client software is needed. The web-based application can be used on workstations and tablets. The configuration data and the customs officer’s results are stored on a centralized database and therefore the application is supported nationwide from one site.

To make the simulations as realistic as possible, all common image enhancements and zoom functions that mimic operational reality have been integrated.

We offer additional support to pre-process and upload historic images and create image libraries customized for your individual purposes for training and testing.
CREATION OF LIBRARIES AND MODULES

Customs Administrations can customize their image libraries as well as their training and testing modules by uploading individual images, case specific information and own e-learning content. Introduction slides may also be created to launch a module and formulate a clear defined task for the image interpretation simulation.

SOFTWARE INTERFACE

SYSTEM REQUIREMENTS

<table>
<thead>
<tr>
<th>Server and Network</th>
<th>Workstation</th>
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</thead>
<tbody>
<tr>
<td>Windows Server 2012 R2</td>
<td>Windows 7 or above</td>
</tr>
<tr>
<td>MS IIS 8.5</td>
<td>HTML5 enabled internet browser</td>
</tr>
<tr>
<td>.Net Framework 4.6</td>
<td>(Microsoft IE11 or higher, Google Chrome 50 or higher)</td>
</tr>
<tr>
<td>SQL Server 2012</td>
<td>Min. screen resolution 1280 x 1024</td>
</tr>
<tr>
<td>CPU 4 cores, 16 GB free RAM memory</td>
<td>CPU Core i5, min. 2 GB free RAM memory</td>
</tr>
<tr>
<td>Network 1GBit</td>
<td>Browser should run on a local physical desktop (no terminal)</td>
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